

## Resolving a problem at playtime



1. At playtimes include others.
2. Ask if not sure about a game. Listen calmly, be clear and honest.
3. Explain if you are leaving a game.
4. Let others know if you do not like what they do or say. Include how this makes you feel.
5. If they continue – walk away.
6. If they follow and continue tell a teacher/teaching assistant/lunchtime supervisor. Say 'We've tried to sort out a problem, but we need help.'
7. Lunchtime supervisor/ teaching assistant inform class teacher.
8. If other children try to get involved say thank you for trying to help. Make it clear to them that you are trying to sort out a problem.

Think about how our actions affect others both friends/children and adults/teachers. This is called empathy.

We want to be kind and respectful to everyone.